



NOTICE ON FILING CUSTOMERS' COMPLAINTS

Pursuant to Article 6, item 3 of the Law on Provision of Tourism Services N.N. 130/2017 we inform our clients that complaints regarding the quality of our services can be submitted in written form:

Personally:
in the CARWIZ
rent a car
business premises

or

By mail to the address:
„ABmobil rent d.o.o.“
Ul. Roberta Frangeša Mihanovića 9
10000 Zagreb

or

By telefax:
+385 1 4094 401

or

Through e-mail:
customer.support@carwiz.hr

You will receive a response to your complaint in written form
within 15 days of receipt of the complaint.

Please provide the following consumer information when submitting your complaint:
name, surname and a reply address. Please read the Information on consumer protection before
filing a complaint which you can request from our employees.

SIGNATURE AND STAMP